

# HOUSE RULES OF THE GRAND CASINO BERN

## GENERAL RULES

### ADMISSION

Guests must prove their identity with official means of identification before being admitted to the Grand Casino Bern (Article 54 of the Swiss Gambling Act [Geldspielgesetz – BGS]).

The following documents are accepted, provided they are still valid\* and issued in Latin script: passports and identity cards permitting the holder to cross the border, driver's licenses, diplomatic identity cards, Swiss foreign national identity cards (B, C, Ci, G, L), Swiss credentials cards for civil servants within the Swiss government, the cantons and the municipalities, and casino customer cards, provided authorisation has been obtained from the Swiss Federal Gaming Board (FGB). The identity documents must feature a photo and state the last name, first name and date of birth.

\*According to the FGB, valid forms of identification include those foreign passports or identity cards which permit the holder to cross the border in accordance with the directives of the Swiss Federal Office for Migration, and Swiss passports and identity cards which expired no more than five years ago.

During the security check on admission, data will be registered as prescribed in accordance with the legal due diligence requirements under anti-money laundering legislation.

The security staff on duty are authorised to deny people entry or to ask guests to leave the Grand Casino Bern without providing any reason.

Decisions regarding admission to the Grand Casino Bern must not be made based on discrimination by skin colour or social origin.

### MINIMUM AGE

Admission to the Grand Casino Bern is permitted from the age of 18.

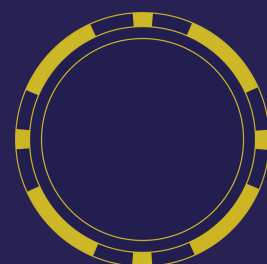
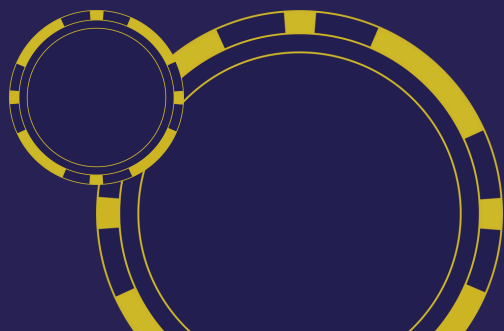
### DRESS CODE

We expect attire appropriate to the setting of the Grand Casino Bern. Head coverings (e.g. hats for men, baseball caps, beanie hats) are not permitted. The Grand Casino Bern reserves the right to deny access to anyone with inappropriate attire (short trousers, open sandals, dirty clothing, etc.). Items of clothing such as raincoats and coats as well as briefcases and large handbags can be left in the checkroom.

### RULES OF PLAY

Table limits apply to individuals and must not be circumvented by a group of individuals who have clearly assembled for this purpose (collusion). Management reserves the right to issue a ban on entry to the premises at any time in the event that this rule is contravened.

You will find the rules and conditions of the various games in our brochure. Our staff will be happy to answer any further questions you may have regarding the games offered.



## SECURITY

We ask all guests that they do not leave the game table and/or slot machines until any winnings have been paid out or until no credit remains on the machine.

Obtaining a playing advantage by dubious means – with or without technical aid – will be sanctioned; technical aids may be withheld and presented to the investigating authorities.

The rooms of the Grand Casino Bern, specifically the playing areas, and its surroundings, are monitored on an ongoing basis by a video camera surveillance system (sound and picture) for the safety of guests and staff. The Grand Casino Bern collects and stores data required for legal and internal business reasons. This data can also be obtained from external data sources. The Grand Casino Bern undertakes to comply with privacy laws in every respect.

Management reserves the right to subject guests at the Grand Casino Bern to a search. This search may involve scanning the individual using electronic metal detectors. Such security measures are taken solely with a view to ensuring the protection and peace of mind of all our guests.

The Grand Casino Bern cannot be held liable for any valuables or objects which are left unattended.

Any money, tokens or credit left unused on slot machines will be held for a duration of 28 days for the rightful owner. If the owner cannot be identified, management will decide as to what to do with the money, tokens or credit once this period has lapsed. If these are not claimed until after management's decision, but before the end of a year, these will be reimbursed by the Grand Casino Bern on the basis of a goodwill payment, provided the claims are credible and verifiable.

Machine reservations are generally only possible for short periods (e.g. while exchanging tokens, credits or money) and must be reported to the Grand Casino Bern staff beforehand. Carrying arms of any kind is forbidden.

## JACKPOT WINNINGS

The management would like to point out that if the Swiss Wide Area Jackpot is won at the same time, the amount will be divided among the winners. If the Swiss Jackpot is drawn from several machines simultaneously, whether in the Grand Casino Bern or in another Swiss casino, the jackpot amount displayed will be divided equally between the players who triggered it (no entitlement to the full jackpot amount displayed if there are several winners). The Grand Casino Bern reserves the right to take a slot machine out of operation at any time.

Jackpot winnings up to CHF. 25'000.- are generally paid out in cash (except for Swiss Jackpot CHF 50'000.-). Payment by bank transfer will be made for the amount exceeding CHF 25,000 or CHF 50,000.

## PHOTOGRAPHY AND FILMING

Photography and filming within the casino is only permitted in consultation with the management. Photography and filming within the Crazy Daisy restaurant is excluded from this regulation.

## EXCESSIVE GAMBLING

If a guest believes that they might have a problem with gambling that may potentially turn into a habit or an addiction, they can seek advice and assistance from the Grand Casino Bern's addiction specialist. Every guest is free to enact a self-imposed suspension. Please note the "Personal responsibility and discipline in the game" brochure, which is available at the Grand Casino Bern.

## BETTING

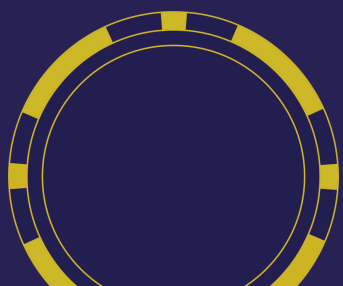
Placing bets on a credit basis, i.e. announced bets, is prohibited; announcements at roulette tables are permitted. All bets must be covered. Guests must buy their playing tokens in order to place bets. Under no circumstances are bets with different game tokens permitted. For security reasons and in the interests of our guests, tokens are worthless outside of the Grand Casino Bern.

## CURRENCY

The Grand Casino Bern reserves the right to accept only Swiss francs and major foreign currencies. For further information and more details please refer to the main cash desk. A commission will be charged for currency exchange.

## CHEQUES

Bearer cheques are not accepted.



## TITO

TITO tickets are regarded as a security under Articles 965 to 1155 of the Swiss Code of Obligations [Obligationenrecht – OR]. According to Article 127 of the OR, this claim will become statute-barred after 10 years.

## LOANS

The Grand Casino Bern does not issue any loans. Guest-to-guest lending is not permitted either.

## ANTI-MONEY LAUNDERING DUE DILIGENCE OBLIGATIONS

In order to comply with the requirements of the Swiss Anti-Money Laundering Act [Geldwäschereigesetz – GWG] and to protect the reputation of the industry and management, the necessary measures will be strictly enforced. The same proof of identity used for admission to the casino will be accepted for the purposes of identification as part of the due diligence obligations for the prevention of money laundering.

## OPENING TIMES – OPEN 365 DAYS A YEAR

Sunday to Thursday: 12.00 - 02.00 h  
Friday and Saturday: 12.00 - 04.00 h

Table game: daily from 18.00 hrs

Entry possible up to 30 minutes before closing time

The opening hours of the individual table games and slot machines can be set individually at the discretion of the management.

## SMOKING BAN

Smoking is only permitted in the designated and signposted areas. Guests who fail to comply with the smoking ban will be asked to leave.

## MOBILE PHONES

Mobile phone usage is not permitted at the table game area or at the cash desks. This applies to all functions such as taking photos, recording videos, listening to music, etc.

## AUTHORISED GAMES

Only those gambling games permitted under the Swiss Gambling Act are offered.

## DRUGS AND OTHER BANNED SUBSTANCES

The use, sale, distribution and possession of illegal drugs and other banned substances is forbidden on the premises of the Grand Casino Bern.

## FOOD AND DRINK

No food or drink may be brought into the Grand Casino Bern.

## ILLEGALLY OBTAINED GAMBLING REVENUE

Under Article 56 of the Swiss Gambling Act, unlawfully obtained gambling revenues are to be deducted by the casino and transferred to the Swiss old-age and survivors' insurance. The casino sets out how this is implemented and handled within the quality management guidelines

## TIPS

All tips are collected centrally and managed by the casino. Tips are distributed among staff in line with company rules and guidelines. 5% of the tips total is assigned to a special-purpose staff fund, 19% is used as a salary component and the remaining 76% is used as a contribution to personnel costs. This corresponds to the legal guidelines (Article 57 of the Swiss Gambling Act). For further information, please refer to the on-site Guest Care Shift Manager.



*Grand*  
**CASINO**  
BERN

**Hier passiert's.**